

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678

Confirmation No. 5205

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Inventors: Guinta et al.

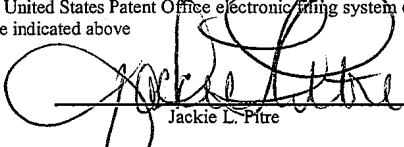
Title: COMPUTER-AIDED  
METHODS AND APPARATUS  
FOR ASSESSING AN  
ORGANIZATIONAL  
PROCESS OR SYSTEM

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Examiner: Boyce, Andre D.

Art Unit: 3623

Atty. Dkt. No: 5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION UNDER 37 C.F.R. §1.8 DATE OF DEPOSIT: <u>Oct 30, 2008</u> I hereby certify that this correspondence is being deposited with the United States Patent Office electronic filing system on the date indicated above  Jackie L. Pitre
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**AMENDMENT; REQUEST FOR CONTINUED EXAMINATION****Mail Stop RCE**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Sir:

In response to the office communication mailed July 30, 2008, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 28 of this paper.